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**SINGAPORE
CUSTOMS**

Circular No: 05/2023

21 Mar 2023
(updated 26 June 2026)

Traders and Declaring Agents

Dear Sir/Madam

LAUNCH OF CONTAINER TRACK AND TRACE SERVICE

All Customs eServices users can now use a new Container Track and Trace Service on Customs eServices to obtain visibility of trade between Singapore and China, starting with Port of Singapore¹ and two China ports, namely Yangshan port (Shanghai) and Qinzhou port (Guangxi).

2 The service allows Singapore-based traders and logistics supply chain partners to monitor the status and location of containerized shipments quickly and easily. It enables businesses to see the location or status of a particular container at one glance to facilitate their supply chain and logistic planning.

Events shared through the service

3 There are three major categories of information that will be available on this service. Firstly, vessel events such as vessel arrival and departure times. Next is key container events such as gate-in/gate-out and loaded/discharged. The last category pertains to customs-related information such as the permit approval and customs release.

Using the service

4 The service is available to all Customs eServices users. More information on the service, including how to log in to Customs eServices, can be found at www.customs.gov.sg > Doing Business > Quick Links for Traders > Cross Border Trade Initiative > Container Track and Trace.

5 Once you have logged in to Customs eServices, you can access the Container Track and Trace service and retrieve the status of a particular container by keying in the container number.

¹ Brani, Keppel, Pasir Panjang, Tanjong Pagar and Tuas Terminals.



**SINGAPORE
CUSTOMS**

Yours faithfully

Choo Wai Yee
Director, Networked Trade Platform Office
for Director-General of Customs
Singapore Customs

(This is a computer-generated circular. No signature is required.)

We hope that this circular has been written in a way that is clear to you. If not, please let us have suggestions on how to improve this circular at eservices_support@customs.gov.sg.



Circular No. 05/2023: LAUNCH OF CONTAINER TRACK AND TRACE SERVICE (dated 21 Mar 2023)

Paragraph	Current Details	Updated Details	Date of Update
4	The service is available to all NTP users including NTP-LITE account users, and at no additional cost. Information on how to set up your NTP account can be found at www.ntp.gov.sg (Get Started > Accessing NTP > Sign in with Singpass).	The service is available to all NTP users, and at no additional cost. Information on how to set up your NTP account can be found at www.ntp.gov.sg	29 Jan 2024
5	Once your NTP account has been set up, you can sign in to the NTP to access the Container Track and Trace service and retrieve the status of a particular container by keying in the container number.	Once your NTP account has been set up, you can go to www.ntp.gov.sg and search for “Container Track and Trace”. Upon clicking the service, you will be prompted to login to NTP to access the service and retrieve the status of a particular container by keying in the container number.	29 Jan 2024
6	For more information on the service, please visit www.ntp.gov.sg (Government Services > International Connectivity > Container Track and Trace Service).	For more information on the service, please visit www.customs.gov.sg (Businesses > International Connectivity > Container Track and Trace Service)	29 Jan 2024
1	Networked Trade Platform (NTP)	Customs eServices	26 June 2026
4	The service is available to all NTP users, and at no additional cost. Information on how to set up your NTP account can be found at www.ntp.gov.sg . (Get Started > Accessing NTP > Sign in with Singpass)	The service is available to all Customs eServices users. More information on the service, including how to log in to Customs eServices, can be found at www.customs.gov.sg > Doing Business > Quick Links for Traders > Cross Border Trade Initiative > Container Track and Trace.	26 June 2026



5	Once your NTP account has been set up, you can sign in to NTP to access the Container Track and Trace service and retrieve the status of a particular container by keying in the container number.	Once you have logged in to Customs eServices, you can access the Container Track and Trace service and retrieve the status of a particular container by keying in the container number.	26 June 2026
6	For more information on the service, please visit www.ntp.gov.sg (Government Services > International Connectivity > Container Track and Trace Service).	(Deleted)	26 June 2026